



C. H. CURTISS & CO.

HARDWARE, PLUMBING & TINNING.

STEAM, HOT WATER AND HOT AIR HEATING.

Tarrytown, N. Y. October 22, 1898.

Mr. W. H. Mersereau,

Dear Sir:-

Your letters, with enclosure, in regard to the drains at Sunnyside, were duly received, and the writer called on Mr. Irving this morning to explain matters. He had left for New York, but we returned to the station and went as far as Yonkers with him, and had quite a satisfactory interview. He was inclined at first to put the blame upon you, but we told him that as you knew we were perfectly familiar with the drains, and had confidence that we would have the work properly done, you had intrusted the matter to us, and that the fault was entirely our own. We explained how the mistake occurred, - that our man assumed that the connection from the north side was below that from the south side: he tried a hose in the leaders on the west side to be sure he had got the right drain, but had he gone a step farther and tried the drain from the plumbing, he would have discovered that the one from the north side was still connected. We assured him further, that the writer was personally familiar with the drains, and had seen them laid in the first instance; that while correcting the mistake our man had made, before connecting up the pipes again, we personally tried each drain, to make sure beyond the possibility of a doubt, where the water came from that passed through each drain. We assured Mr. Irving that if he would spend a half hour with us any day, we could convince him to his entire satisfaction, that the drains were all right. We would open them so he could see the flow through the several lines, and then try every fixture, leader and road grate on the place, and know for himself, without having to rely on the statement of any expert, that the drains were all right.

Mr. Irving appeared satisfied with our explanations and our proposition, and said he would set a time for this test.

It is needless for the writer to say that he regrets this blunder on the part of our plumber, exceedingly. We went down and found the drain for him, and explained what needed to be done, but the writer left before the pipe was fully exposed, having full confidence in the man, as he has been in our employ ten years, and has really had more experience with laying sewer drains than most of our plumbers. We cannot account for his mistake any more than we can for blunders which the best of men sometimes make, and then ^{can} scarcely believe their own stupidity when attention is called to it. We have done our best to absolve you from all censure, and make amends for the trouble we have caused. We felt sure of our ability to convince Mr. Irving, if he gives us the opportunity.

*Yours truly
C. H. Curtiss & Co.*

CHURCHES & CO.
HANDMADE
PRINTING & BINDING
STEAM HOT WATER AND AIR HEATING



October 22, 1908

Mr. W. H. Merseman,
Dear Sir:-

Your letters, with enclosure, in regard to the drains at Sunnyside, were duly received, and the writer called on Mr. Irving this morning to explain matters. He had left for New York, but we returned to the station and went as far as Yonkers with him, and had quite a satisfactory interview. He was inclined at first to put the blame upon you, but we told him that as you knew we were perfectly familiar with the drains, and had confidence that we would have the work properly done, you had intrusted the matter to us, and that the fault was entirely our own. We explained how the mistake occurred, - that our man assumed that the connection from the north side was below that from the south side; he tried a hose in the leaders on the west side to be sure he had got the right drain, but had he gone a step farther and tried the drain from the plumb- ing, he would have discovered that the one from the north side was still connected. We assured him further, that the writer was personally familiar with the drains, and had seen them laid in the first instance; that while correcting the mistake our man had made, before connecting up the pipes again, we personally tried each drain, to make sure beyond the possibility of a doubt, where the water came from that passed through each drain. We assured Mr. Irving that if he would spend a half hour with us any day, we could convince him to his entire satisfaction, that the drains were all right. We would open them so he could see the flow through the several lines, and then try every fixture, leader and road grate on the place, and know for himself, without having to rely on the statement of any expert, that the drains were all right. Mr. Irving appeared satisfied with our explanations and our proposition, and said he would set a time for this test. It is needless for the writer to say that he regrets this blunder on the part of our plumber, exceedingly. We went down and found the drain for him, and explained what needed to be done, but the writer left before the pipe was fully exposed, having full confidence in the man, as he has been in our employ ten years, and has really had more experience with laying sewer drains than most of our plumbers. We cannot account for his mistake any more than we can for blunders which the best of men sometimes make, and then wrongly believe their own stupidity when attention is called to it. We have done our best to resolve you from all concerns, and make amends for the trouble we have caused. We tell sure of our ability to convince Mr. Irving, if he gives us the opportunity.