

ABOUT US:

HOW TO USE THE SITE

On the site's initial page, categories will appear. As you scroll down through the first 12, click on "**View All Folders**" and the rest will appear. You can select any category or scroll down and click on "**Explore Whole Collection**". All categories will appear as boxes and as a list on the left side. You can also see small photos of each item, click on them to pull up their individual page. When that page appears, click on that small page image. You will see a full page with an easy to read description, price and photos. That page can be enlarged using the "+" at the bottom center.

WHO WE ARE

We are Ron and Sharry Roundtree and live near Montrose, Colorado. We are private collectors and not a business. We have been collecting quality items of old west memorabilia, Quimper French pottery, fine art, and antiques for nearly 30 years. We occasionally rotate items in our collection, which allows us to offer them for sale to others at fair prices. We make no excuses or apologies for items we sell, because our policy when we purchase items is to adhere to a standard of authenticity and correctness. We are "otrees" on eBay and have a long-standing history of honesty and integrity, although we rarely sell on that site now.

COLLECTING HISTORY

We were fortunate early on to meet, and come to know well, some of the best dealers, auctioneers and collectors of old west memorabilia from across the USA. We always focused on the quality of items, choosing the best of what we could afford. We traveled to shows and auctions all over the west, visited makers, collector and artists at their homes and are Life Members of the National Bit, Spur and Saddle Collectors Association.

Sharry always had an interest in French pottery called Quimper, and we started with some purchases from renowned expert Joan Datesman. Eventually, we traveled to France on buying trips and met some of the best European dealers of Quimper, including Marc Pasquiou. We also became close friends with other Quimper and antique dealers in Europe and traveled France together with some of them looking for treasures.

OUR STANDARDS

We provide detailed descriptions and numerous photographs to show as much detail as possible, but if you should have questions, please ask. There are many sources for information on makers of various items, so we will not attempt to educate you on them. All items we sell are not new, are not represented as such, and are described to the best of our knowledge. It's okay that you likely know more than we do!

We want everyone who purchases from us to be happy, but returns are accepted only on approval by us and only if the item is not as represented, and that has never happened. Honesty and reputation are two things we will not compromise.

CONTACT

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Email: otrees@aol.com or text or call 970-819-3678

We will respond as quickly as we can, but please know that, since we are not a business, we do not have office hours, and we travel quite a bit. We are happy to help with any questions you may have, and our purchase process pretty much requires communication between us. We want you to be confident with us as sellers. Anyone wanting to purchase an item when we are not able to ship for some period of time, can be assured that we will keep you informed and complete the process as soon as possible. We sell our items on a first come, first served basis, but if a potential buyer has interest in an item already in a sale process, we will keep them informed. AT THIS TIME, WE CANNOT SHIP IN THE MONTHS OF NOVEMBER, DECEMBER AND JANUARY

PRICING

All of our items are fairly priced and often for what we paid well over twenty five years ago. Although auctions are superb social events and great fun, when you buy our items, you have not traveled, paid for lodging or food, bid against others, paid a buyer's premium or paid for packaging or handling. Our goal is that people are satisfied with what they buy from us, and our satisfaction is knowing that we are passing on quality items to new homes. We are not interested in trades. We do not polish old items (spurs, etc.) to make them look better. If any error has been made with a description, price or availability, it will have been unintentional and not binding in any way, and we reserve the right to change or update information at any time without prior notice.

RETURNS

In well over 1,600 transactions, we have never had an item returned. Our descriptions are as detailed as we can make them and our photos purposely depict an honest presentation of each item. If you have questions or concerns, we ask that you voice them before making a purchase. We have to state the following to protect ourselves, so please bear with us. If any item were to be returned, approval by us is required in advance and never after ten days from the shipping date. Any authorized returned item must be undamaged and in the identical condition in which it was shipped from us. Any shipping costs in either direction will not be reimbursed.

PAYMENT

We prefer that you contact us on any item you are considering for purchase to ensure that the item is still available and to discuss transaction details. Payments will only be accepted in US currency. Accepted method of payment is cashier's check, certified check or personal check. Any check must clear before we will ship, and that process can require patience.

SHIPPING

General

Our prices do not include shipping. **We do not package items in advance of your purchase, so cannot give you shipping costs in advance, because we**

don't just guess or desire to charge more than it actually costs. We do not charge for packing items, for packing materials or for taking items to a shipping service. When you commit to a purchase, once packaged, we will give you the shipping and insurance cost so that you can pay that as well. Our goal is to ship within 3-6 business days from payment clearance for shipping. If we cannot meet that goal, we will advise you. Anyone who knows the cost to scour the country or globe to find these items will know that fair and actual shipping costs are a bargain. If you have shipped anything recently, especially with insurance, you will know that prices can seem silly, but with us, you only pay the actual cost.

Insurance

When we provide you with the shipping cost, we will also give you insurance options. We recommend insuring for the purchase amount, but that decision is up to you. If you decline insurance, or request to insure an item for less than your purchase price, we will ask that you specify that to us in writing in text or email. We cannot be responsible for any loss or damage if a shipment is not insured at full value. We will only ship with a tracking number. Buyers are responsible for any delivery on their end, ie: business, home porch, etc.

Carriers

We primarily use UPS or the USPS and will try to select the carrier that provides the best rate for you, unless you give us a preferred carrier. We will provide a tracking number as soon as the item is shipped.

International

We can ship internationally but only via the USPS Priority International. We will not fabricate value on customs forms, and it can often take more time to get the shipment on its way due to the process required at the Post Office. We may take extra precautions to verify you and your shipping destination, and we will not violate any laws.

Speed

We endeavor to conduct transactions as quickly as possible when funds have cleared for a purchase and for shipping, but, as we are not a business with

regular hours, we will advise you of any expected delay. Thanks for your understanding.

Loss or Damage

If a shipment is lost or damaged, you must notify us immediately. If damage is found after a package has been opened, hold all items, packing and shipping container. Take photos and do not destroy the packing or box, because carriers will not honor any claim if the box and item cannot be inspected by them. Any claim process can take considerable time and good evidence is essential for any chance of recovery.

Pick up of larger items that are difficult or crazy expensive to ship can be arranged. We are not, however, a store, and items are not displayed.

Thank you for bearing with all this detail!