

INFORMATION PLEASE!



**Suggested method to impress
your customers and insure
really prompt service from us**

All specifications given are for standard presses. With so many changes in presses from time to time, it is necessary to have full information so that your orders can be filled without errors or delays, which are often costly for both the customer and the dealer.

Units, bars, band attachments — all vary according to make of press. We would therefore appreciate the name and serial or model number of press to be equipped, whether a bar attachment is wanted, name and number of parts needed, measurements which might be helpful, and any information about special items that deviate from our standard equipment. In other words, be specific when ordering and we can give much better service which your customers will appreciate.

After the merchandise is received, if there is any difficulty, isn't it better to write us immediately for assistance, giving full details of your problem, rather than go to the expense of returning the equipment — and then write us afterwards? We will not assume transportation charges for returned merchandise without first having been given an opportunity to be of assistance. We want to be of help, without unnecessary delays, which will keep the good will of your customers.

Our products are guaranteed to do all that we claim for them, but good judgment must be used and directions read and followed.

Merchandise must be returned within 90 days IN GOOD CONDITION AND WITH GOOD REASON to receive full credit for same.

After 90 days we cannot be responsible for merchandise sent to us without advice as to its disposition.

We have a very high regard for our dealers and customers. We know our products will enable the users to save time, money and cut production costs. Please help us to give the best service possible.

Thank you



COWAN PRESSROOM PRODUCTS INCORPORATED