

Telephone (251) 578-2423
Facsimile (251) 578-2427

Street Address
100 Liberty Hill Drive
Evergreen, Alabama 36401

William D. Melton
Attorney At Law
Post Office Drawer 800
Evergreen, Alabama 36401-0800

March 13, 2017

Mr. Scott Tripoli
General Manager
Grand Hotel Marriott Resort
17855 Scenic Highway 98
Fairhope, Alabama 36532

Dear Mr. Tripoli:

I wanted to compliment you on the fine way The Grand is operating. I spent my 50th anniversary there this past weekend. I have been there many, many times in the last fifty plus year. It is still a wonderful place.

Your Executive Chef Cory Garrison prepared us a special meal. It was precisely as requested.

Your Restaurant Manager John Schneekloth saw to our every need. He is such a nice fellow.

My children gave us a silver bowl containing strawberries. I thought the bowl belonged to The Grand, so I placed it with room service dishes. Then my daughter told me it was our present. Tiffany Cattret at the "At Your Service" desk very calmly assured me that she would locate it, which she did. She was so nice, courteous and kind to me.

Kathie Barton at the Concierge Desk helped me in many way.

So I want to thank The Grand for all the good times I have had there.

With best wishes for continued success, I am,

Sincerely yours,


WILLIAM D. MELTON

WDM:awb

Handwritten notes:
GPA JPS Term 11-
JPM
CC: Cory
John
Rosa
Michael
Bell
Tiffney